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Warsaw, 13th October 2014

National Archives Corp. of Bulgaria

Dear sir or madam,

National Archives Corp. of Bulgaria, under the supervision and direction of Mr. Carlos Mena, has been working with Rhenus Office Systems GmbH of Germany in the area of records management services, specifically to serve Bulgarian business units of international customers handled by Rhenus Office Systems.

Being one of the biggest records management company in Germany, with thousands of documents in storage, millions of pages scanned and thousands of tons of documents shredded each month, this has a direct impact on the perception of Rhenus' image and performance by its customers, both at home and abroad. As such, for its international projects Rhenus Office Systems seeks to work with trusted and reliable partners who can ensure that the quality of service, performance levels and market image can all be maintained and enhanced.

We are pleased to say that we found National Archives Corp. to:

- Be a highly reliable and professional partner,
- Meet all contemporary security requirements in the area of document storage,
- Have implemented and maintained business processes in accordance with world-class standards,
- Be willing to invest in its continued development to meet changing customer requirements.

With regard to the above quality of service and performance, we are happy to recommend National Archives Corp. of Bulgaria to any interested German and/or other companies. We are confident that National Archives Corp. will be able to provide a high-quality, professional service while meeting the most stringent security requirements in the field.

Best regards

Jacek Dudkiewicz

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